

Notice of Termination of Epson Online Meeting Service

Important Service Update

Dear Valued Customer,

Please be advised that **Epson's Online Meeting Service will be discontinued effective 23 February 2026.**

This decision follows changes to **Zoom's security policy**, which mean the Epson Online Meeting application will no longer be supported or operational after this date.

What this means for you

- From **23 February 2026**, the Epson Online Meeting application will no longer function.
- All features and services will be permanently unavailable after this date.

Affected models

Preinstalled models

- EH-LS300
- EH-LS650
- EH-LS800

App Store-supported models

- EF-21 / EF-22
- EH-LS670
- EH-S970

In-app notification timing

- **App Store-supported models:** Notification displayed from **23 February 2026**
- **Preinstalled models:** Notification displayed via update in **early April 2026**

Thank you for your understanding and we apologise for any inconvenience caused.

Kind regards,

Epson Team